

Existing and planned measures on the promotion of racial equality

Department of Health

The Department of Health (DH) is the Government's health adviser and agency to execute health policies and statutory functions. DH safeguards the health of the people of Hong Kong through promotive, preventive, curative and rehabilitative services as well as fostering community partnership and international collaboration.

Services Concerned

The following major areas of public services are being provided by DH –

- Health services (e.g. primary care services, specialised medical services, dental services, etc.)
- Health protection (e.g. health promotion, disease prevention and control, etc.)
- Regulatory affairs (e.g. licensing, enforcement of health related legislations, etc.)

Existing Measures

Accessibility of public services

- Interpreter services are available for public attending DH clinics.
- Guide to DH services are available in multiple languages

Equality in health

- Health information such as educational resources are available in multiple languages.
- Tailored health services according to the need of different ethnicities.

Client experience and satisfaction

- Staff trainings are organised to raise the awareness of racial equality

Assessment of
Future Work

- DH has been collecting information on preferred language of clients in some clinical services to facilitate the provision of interpreter services

Additional
Measures
Taken/To Be
Taken

- DH will continue to strengthen its services for different races with respect to their needs and review the measures from time to time.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Ms Miu CHUNG, Executive Officer (Planning), via the following channels -

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