

Claiming of Body

At this time of sorrow for losing your beloved one, we would like to express our condolences to you and your family. To help you claim the deceased body, please pay attention of the followings:

1. For cases not requiring autopsy, the body is ready for collection at the same time of collecting the "Burial/Cremation Order". For cases requiring autopsy, the body is normally ready for collection in the afternoon of the following working day.
2. The time for collection of bodies is between 8 a.m. to 5 p.m. daily. Registered collectors are required to come to the Public Mortuary in person with the "Certificate of Body Collection".
3. Please make a positive identification of the body and check the correctness of information of the deceased printed on the identification wristband attached to the body. You may invite your relatives/friends to accompany you during the viewing of body for confirmation of the identity of the deceased. Please inform our staff immediately if you have any queries.
4. Please sign the "Declaration of Body Collection" in the "Certificate of Body Collection" only after you have positively identified the body.
5. Upon the completion of the body collection procedures, the body should be taken away from the mortuary immediately. In case simple funeral ceremony is to be carried out on the mortuary premises, the ceremony should also be undertaken immediately without delay, during which the body should be attended by your appointed funeral workers all the time. In case of delay in removing the claimed body from the mortuary or carrying out of the funeral ceremony after the completion of the body collection procedures, you will be required to attend the mortuary in person again to repeat the body collection procedures before the body could be released to your appointed funeral workers.
6. Prolonged storage of the body in the Public Mortuary may adversely affect the appearance of the Deceased. Besides, the body storage capacity of this mortuary is limited. You are strongly advised to arrange collection of the body as soon as possible.

If you have any enquires, please contact the mortuary officer of
the respective public mortuary:-

Victoria Public Mortuary	Tel : 2817 2026	Fax : 2818 4859
Kwai Chung Public Mortuary	Tel : 2612 5810	Fax : 2419 0709
Fu Shan Public Mortuary	Tel : 2606 9333	Fax : 2691 1112