

General Out-patient Service

The General Out-patient Service consists of a network of 65 general out-patient clinics (GOPCs) providing primary medical care to the people of Hong Kong. In districts where clinics are heavily subscribed, evening, Sunday and public holiday sessions are offered in some clinics. For residents living in outlying islands and remote areas, clinic service is delivered via mobile dispensaries, floating clinics and helicopters.

The number of attendances in 2000 was more than 6 million. About 40% of attendances were by patients with chronic conditions like hypertension and diabetes mellitus requiring regular follow-up and one-third were by patients aged 65 and above. To further improve the physical environment, refurbishment project was started in the clinics in 1999. Refurbished works in some of the clinics have been completed in 2000 and a more comfortable environment is provided to the clients.

In order to adopt a proactive approach for health promotion and enhance the communication with customers, GOPCs continue to provide various health talks and assist the District Health Committees in implementing various health promotion activities in the community.

普通科門診服務

衛生署設有 65 間普通科門診診療所，在全港各地區為市民提供基層醫療服務。在到診人數特別多的地區，部分診所會在晚上、星期日和公眾假期加開服務。另外，又安排流動診所、醫療船和直升機醫療隊定期到離島和偏遠鄉郊地區為居民提供服務。

二零零零年普通科門診診療所到診的人次超過六百萬。其中高血壓、糖尿病等須定期覆診的慢性疾病個案約佔四成，而 65 歲或以上的病人則佔就診人次的三分之一。為了進一步提高服務素質，衛生署於一九九九年開始在各診所進行翻新裝修工程。部分診所的工程已於二零零零年完工，為顧客提供更舒適的環境。

為更能主動推廣健康活動和加強與顧客的溝通，普通科門診診療所繼續提供各類健康講座及協助各地區健康委員會於社區內推行各類促進健康活動。